Juan F. Ramirez is the Community Outreach Manager at Service Access and Management, Inc. (SAM). Juan has over 25 years of mental health crisis intervention experience, first as an at-risk counselor in the New York City high school system, then in crisis intervention work in Reading, Berks County, Pennsylvania.

As a crisis interventionist, Juan assisted in a myriad of crisis situations from two-year-olds not wanting to go to bed to suicidal individuals threatening to inflict self-harm. In his role as a supervisor and, then as Deputy Director, Juan found the opportunity to provide guidance and training to new and seasoned crisis interventionists. Juan is a certified QPR trainer on suicide prevention.

Juan received a BA at Long Island University (LIU) in New York City. He currently resides and work in the Reading, Pa area with his wife Isabel and their four children.