

UC Seminar Series

Presenter Information

Sandra Catilao-Sanchez

Sandra Catilao-Sanchez immigrated to the United States of America in June of 2001. She began working for the Pennsylvania Department of Labor & Industry, Office of Unemployment Compensation (UC) Benefits in the Allentown Unemployment Compensation Service Center (UCSC) on December 9, 2002, as an Intermittent Intake Interviewer. Ms. Catilao-Sanchez became a Bilingual Unemployment Compensation Interviewer in June 2004 and worked in the Monetary Unit for approximately six years. Ms. Catilao-Sanchez was promoted to the position of Unemployment Compensation Examiner in May 2010. She wrote separation and overpayment determinations and attended prosecution and Unemployment Compensation Referee hearings. During 2012 and 2013, Ms. Catilao-Sanchez worked out of class as Unemployment Compensation Supervisor in the Allentown UCSC.

In June of 2013, Ms. Catilao-Sanchez was promoted to her present position of Workforce Development Representative. In this position, Ms. Catilao-Sanchez works with programs and initiatives that foster positive relationships with employers and employees by explaining the benefits sections of the Pennsylvania UC law, assisting employers and employees who are involved in mass layoffs and working closely with the Pennsylvania CareerLink® offices to assist the unemployed become reemployed

Activity

A series of six seminars on unemployment compensation issues are being held at PA CareerLink® Berks County in Reading, PA for employers. The objective of the seminars is to provide human resources professionals with valuable information regarding the unemployment compensation law in Pennsylvania including the claims filing process, how to file for relief from charges, what constitutes suitable work, separation issues, and UI State Information Data Exchange System (SIDES) and how to prepare for and participate in an unemployment compensation hearing or appeal. The seminar series will add to a certified professional's HR knowledge by providing them with valuable information, both verbally and in documents, regarding the complex unemployment compensation act.